2016 ANNUAL REPORT

SPOTLIGHT ON THE GOOD WORKS WE PERFORM EVERY DAY

METHODIST
HOSPITALS

Leading the Way to Better Health

A MESSAGE TO OUR **COMMUNITY**

Mamon Powers, Jr.
Chairman,
Board of Directors

Raymond Grady
President and CEO

At Methodist Hospitals, our mission is to be the best place in Northwest Indiana for patients to receive care.

The first priority of our Board and Hospital Management is to be trusted stewards of the organization's capital, facilities, staff and other resources to ensure that our hospitals are strong enough to continue to provide for the health care needs of the community far into the future.

This annual report is our accounting to you of the many ways Methodist Hospitals responded to the changing health care environment in 2016 to benefit the needs of the communities we serve, as well as our positive impact to the overall economic health of the region.

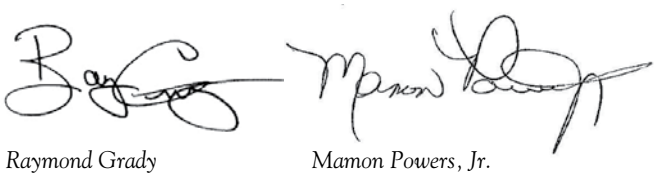
The field of healthcare is moving quickly toward rewarding quality, not quantity of care, and Methodist has made significant progress in its five-year plan to be among the top decile of US hospitals in quality of care.

Our industry is moving away from emphasis on treating patients in the hospital. We are, instead, focused on keeping people out of the hospital through health and wellness programs and outpatient care. Thus, in 2016 Methodist launched its CareFirst ambulatory care centers, providing immediate care and other services beyond the hospital walls.

But there are other important trends in today's health care arena, such as shifts toward Population Health, Accountable Care Organizations and bundled payment models, that favor health systems with extensive geographic footprints, large networks of employed primary care physicians and specialists, the ability to manage care across multiple treatment settings, and increasingly sophisticated information technology systems.

Recognizing these trends, we initiated a strategic partnership search in 2016 to determine whether, in the long run, we would best serve our communities and best deliver on our commitments to them, by joining forces with a larger system.

Everything we do at Methodist Hospitals is done to ensure broad access to quality, cost effective health care for you and your family. With your support, we will continue to deliver on this promise.



Raymond Grady
President and CEO

Mamon Powers, Jr.
Chairman, Board of Directors

PATIENT **SPOTLIGHT**

"From the beautiful facility to the people who inhabit it, you should be applauded."

Sherilyn Sharise Bello
Cancer Survivor

Methodist Hospitals places a premium on nourishing a patient's spirit in our delivery of medical care. A recent cancer survivor's story attests to the effectiveness of this approach.

An only child raised by "hospital-phobic" parents, Sherilyn Sharise Bello was predisposed to distrust the medical community. As an adult, she became the sole caretaker of her widowed mother when she was stricken with Alzheimer's Disease.

The impersonal, non-communicative treatment she encountered from medical professionals throughout her mother's illness reinforced her distrust.

After she lost her mother, Sherilyn Sharise's attention turned to her own health.

She went to Methodist's Northlake Campus for a long-overdue mammogram and was immediately surprised by the friendly, welcoming staff.

"The receptionist, the lab techs, and the ladies who did the mammogram were all wonderful," Sherilyn Sharise said. "I didn't feel like a patient; I felt like a friend."

Two days later, Sherilyn Sharise was asked to return for additional testing, this time at the Breast Care Center on the Southlake Campus where, "the doors opened and I felt like I was in a spa."

She described the Breast Care Center techs as "phenomenal," and recalled the radiologist putting her at ease with light conversation before suggesting a biopsy. Though nervous, Sherilyn Sharise said she was unafraid because she knew she was dealing with people who cared.

She was assigned a Nurse Navigator, Stacy Knox, who subsequently informed Sherilyn Sharise the biopsy results had revealed stage two breast cancer.

Stacy's advocacy smoothed Sherilyn Sharise's journey by providing support that included enrolling her in health insurance, scheduling her appointments, and making sure her godsister was present during their meetings to be a strong support and another pair of ears.

Summing up her experience with Methodist, Sherilyn Sharise said, "Everybody had a spirit of hope and I was taken care of as if I was a family member. Your staff is a phenomenal group of people because they meet us when we are most terrified and give us hope and make us feel like we matter. I applaud you because this is how medicine should be done, from top to bottom."

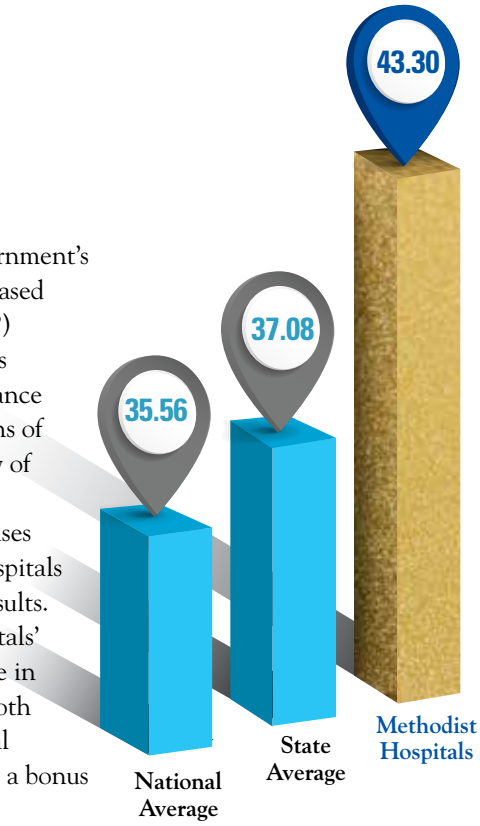
CHASING **QUALITY** 2016

With more than 17,000 patient visits annually, ensuring high quality care as evidenced by improved outcomes is vital to our mission. 2016 was year two of a five-year effort to reach the top decile of quality care among US hospitals. We have made important strides toward this goal. Below are some areas with which we have reached key benchmarks.

Vincent L. Sevier, MD, MBA, CPE
Vice President and Chief Quality Officer

VALUE BASED PURCHASING (VBP)

The federal government's Hospital Value Based Purchasing (VBP) program monitors hospital performance on key dimensions of safety and quality of care and assesses penalties or bonuses for individual hospitals based on their results. Methodist Hospitals' VBP performance in 2016 exceeded both state and national averages, earning a bonus of $387,200.



QUALITY PERFORMANCE INDICATORS

Methodist Survival Rates Compared to VBP Performance Thresholds

Survival rates at Methodist Hospitals for conditions tracked by CMS are higher than the VBP thresholds for performance.

Condition	Survival Rate Index	VBP Threshold
Acute Myocardial Infarction	86%	85%
Heart Failure	90%	88%
Pneumonia	90%	88%

Readmission Rates: Methodist vs. National

Our 30-day readmission rates for four of six targeted conditions are lower than national rates. While our readmission rates are higher than target for the other four, we saw steady improvement in 2016.

Condition	Methodist Readmission Rate	National Readmission Rate (target)
Coronary Artery Bypass Graft (CABG)	6.3%	14.9%
Chronic Obstructive Pulmonary Disease	19.7%	20.2%
Total Hip and/or Knee Replacement	3.3%	4.8%

Hospital Acquired Infections

The Hospital Acquired Condition (HAC) Reduction Program assesses penalties on hospitals with HAC rates above government prescribed limits. Methodist Hospitals' performance in preventing hospital acquired infections was strong enough to incur no penalty in the latest analysis, avoiding a possible $660,000 penalty.

Methodist Total HAC Points	5.76
Point Threshold for Penalty Assessment	6.57 or above

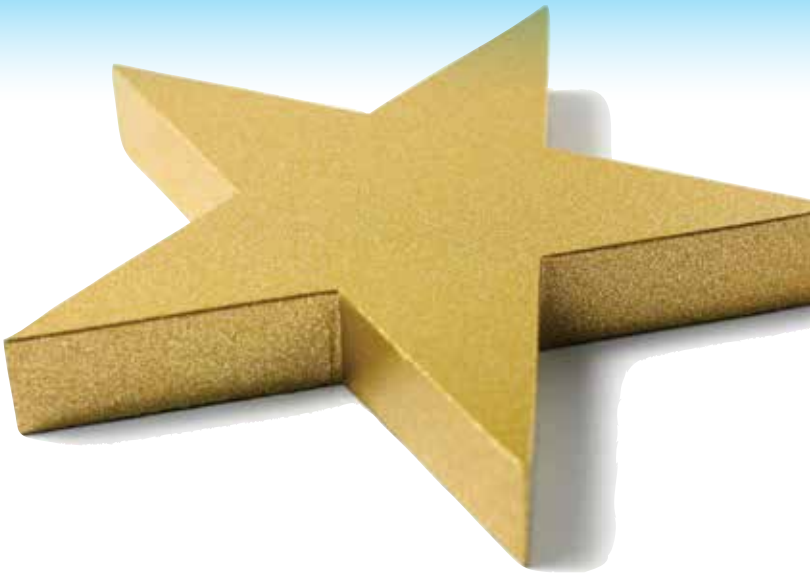
Medication Safety

We have sustained a medication error rate less than the national benchmark of 4 per 1000 doses.

Methodist Medication Error Rate	National Benchmark
Nursing: 0.16 per 1000	4 per 1000
Pharmacy: 0.12 per 1000.	4 per 1000

QUALITY **AWARDS**

Methodist Hospitals is committed to leading the region in quality specialty care. The hard work and dedication of our physicians, nurses and employees have brought the hospital a number of honors and distinguished awards.



COMMISSION ON CANCER OUTSTANDING ACHIEVEMENT AWARD

Accredited since 1974, Methodist Hospitals was one of only 74 hospitals nationally to receive the 2016 Outstanding Achievement Award, based on its most recent accreditation.

NAPBC ACCREDITATION

Methodist Hospitals was first in the region to earn accreditation by the American College of Surgeons' National Accreditation Program for Breast Centers (NAPBC).

BREAST IMAGING CENTER OF EXCELLENCE

Methodist Hospitals is designated a Breast Imaging Center of Excellence by the American College of Radiology (ACR).

WOMEN'S CHOICE AWARD

Methodist Hospitals has been designated one of America's Best Breast Care Centers every year since 2014 by WomenCertified®, home of the Women's Choice Award, a leading advocate for female consumers.

COLLEGE OF AMERICAN PATHOLOGIST (CAP)

Methodist has been awarded accreditation for Laboratory Services. The inspection process is designed to ensure the highest standard of care for all laboratory patients.

PRIMARY STROKE CERTIFICATION

by Healthcare Facilities Accreditation Program recognizes Methodist Hospitals' stroke program as meeting national standards for quality stroke care.

CHEST PAIN CENTER ACCREDITATION

was awarded to Methodist Hospitals by the Society of Cardiovascular Patient Care in recognition of its high level of expertise in the assessment, diagnosis and treatment of patients who may be experiencing a heart attack.

DIABETES CENTER OF EXCELLENCE

The American Diabetes Association recognizes Methodist Hospitals for the high quality of its community diabetes education programs.

LUNG CANCER SCREENING SITE

Methodist is one of six official Lung Cancer Screening sites recognized by inclusion on the web site of the Lung Cancer Alliance.

FIT-FRIENDLY WORKPLACE

Methodist Hospitals is recognized by the American Heart Association as a Gold Level Fit-Friendly Workplace. Methodist achieved this designation by implementing health initiatives such as encouraging walking, providing healthy food options in the cafeteria, healthy lunch and learn meetings and free annual wellness screenings for employees.

GOLD PLUS PERFORMANCE ACHIEVEMENT AWARD FOR STROKE

is awarded by the American Heart Association and the American Stroke Association for exemplary adherence to all performance measures established in its Get With the Guidelines program. Methodist Hospitals was the first Northwest Indiana hospital to earn this award.

ECONOMIC/COMMUNITY **IMPACT**

Our mission is to provide compassionate, quality health care services to all those in need.

METHODIST HOSPITALS' TOTAL ECONOMIC AND COMMUNITY IMPACT

$642,605,000

METHODIST HOSPITALS' ECONOMIC IMPACT ON ITS COMMUNITIES

$291,787,000 impact of dollars earned by Methodist employees

$208,717,000 impact of goods purchased to provide healthcare

$45,194,000 impact of spending on buildings and equipment

METHODIST HOSPITALS' EMPLOYMENT IMPACT ON NORTHWEST INDIANA

2,888 Employees

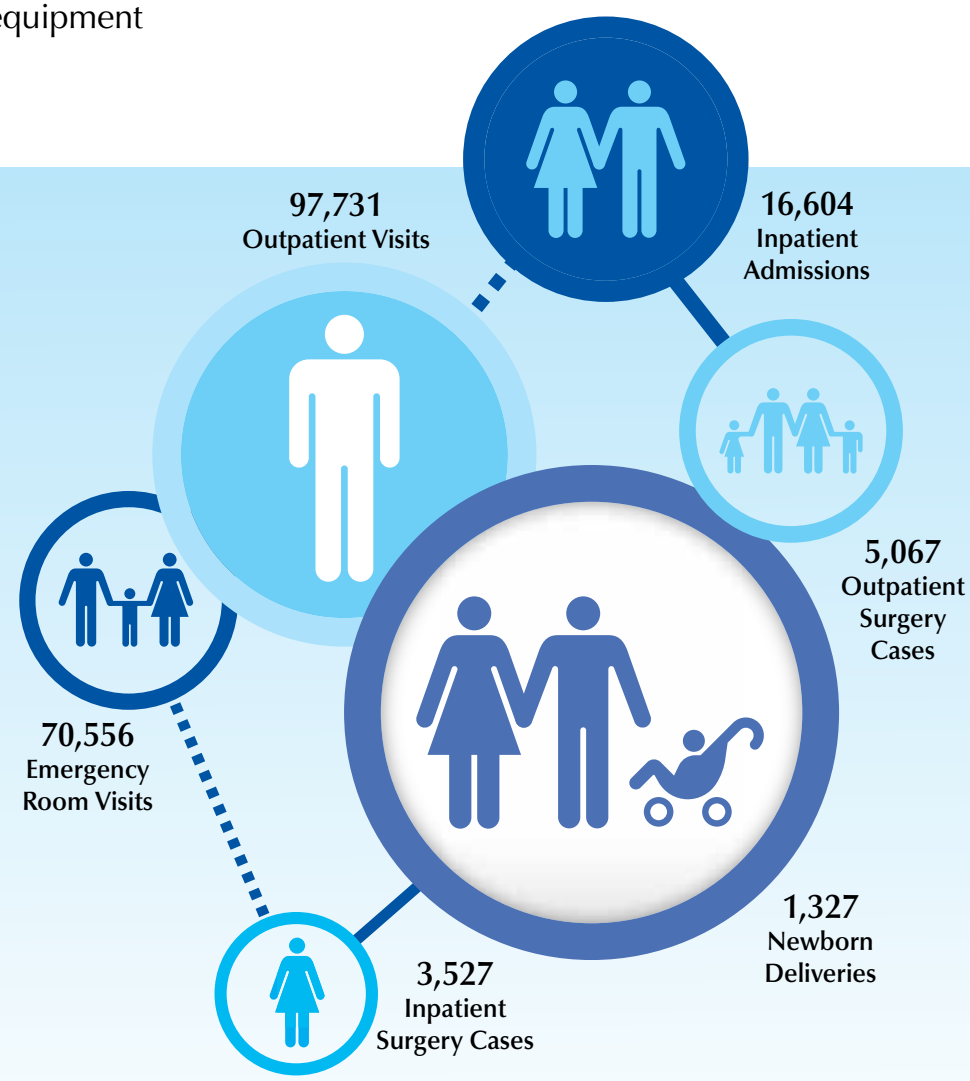
8,664 Northwest Indiana Jobs

According to the American Hospital Association, each hospital job supports approximately two additional local jobs.

METHODIST HOSPITALS' IMPACT ON HEALTH CARE IN THE COMMUNITY

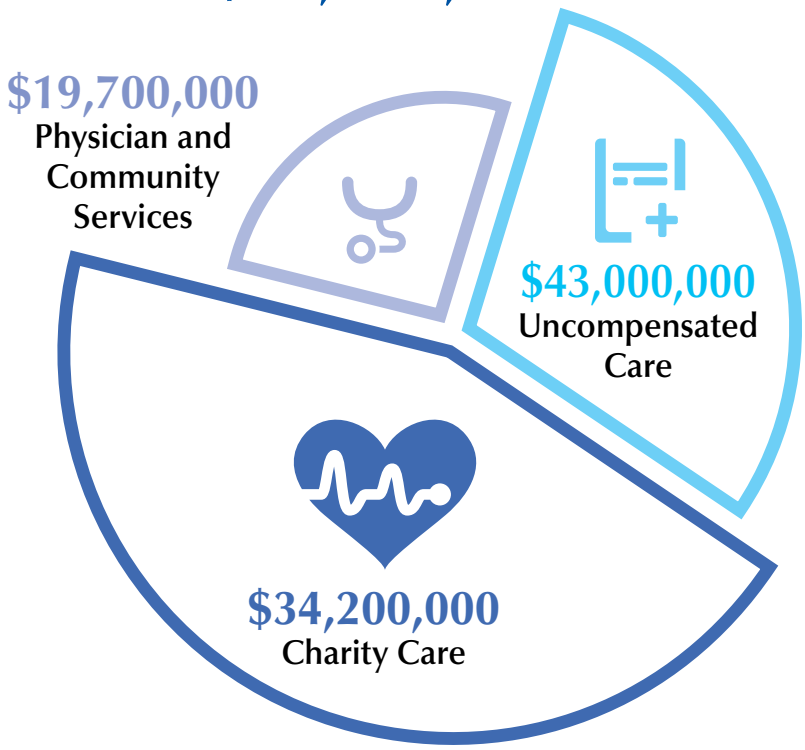
194,812

TOTAL PATIENT ENCOUNTERS



COMMUNITY IMPACT BREAKDOWN

$96,900,000



Methodist community programs reached **more than 10,000 people** in 2016.

7,708 People Enrolled in HiP 2.0 or ACA	**56** Community Initiatives, Events & Seminars
20 Health Fairs & Screening Events	**11** On-going Classes & Support Groups

2016 FINANCIAL PERFORMANCE

Net Patient Revenue:
$335.0 Million

Employee Salaries and Benefits:
$184.5 Million

Purchased Goods and Services:
$132.0 Million

Funds Available for Growth:
$23.8 Million

Economic impact totals based on Indiana Hospital Association formula

"I'm living proof that Methodist Hospitals goes over the top in the care of their patients and their patients' family members"

Quinn Hochstetler

August 29, 2016 began as an ordinary workday for Quinn Hochstetler. The 55-year-old cement mason remembers pouring concrete when he began to feel light-headed and sat down. He doesn't remember anything after that.

That's because Quinn had passed out.

Fortunately, a quick-thinking coworker immediately began to administer CPR while the job foreman called 911. Quinn was rushed to Methodist Hospitals' Southlake Campus where the emergency medical team determined he was in cardiogenic shock, caused by a weakened heart that wasn't able to pump enough blood to meet his body's needs.

Once stabilized in the intensive care unit, Quinn was transferred to the cardiac cath lab. Meanwhile, his wife was receiving assurances from ICU nurses that Quinn was stable as she drove to Methodist from South Bend.

According to Methodist Hospitals interventional cardiologist Mihas Kodenchery, MD, the cath lab results were astonishing. There was no evidence of a heart attack or any blockages, yet Quinn's heart was hardly pumping at all. That's when the cath lab team installed an Impella device to keep Quinn's heart pumping.

The Impella device is the world's smallest heart pump, and can be inserted without surgery.

"The Impella helps your heart pump when it is too weak," Dr. Kodenchery explained. "We are always looking for new technology to provide better outcomes for our patients."

Prior to inserting the Impella, the team had difficulty maintaining blood pressure and heart rhythm using the highest dosages of medications. Once inserted, the response was remarkable – Quinn's doctors were able to discontinue all blood pressure medications.

Also, in spite of his having a breathing tube, Quinn's lungs were barely getting enough oxygen, which improved with the Impella insertion. Within just 30 minutes, Quinn's heart function went from 10 to 35 percent.

The Impella supported him for a few more days while Quinn's heart recovered on its own.

"Quinn's episode was caused by inflammation of the heart from a viral infection," said Dr. Kodenchery. "The combination of timely CPR, taking the patient to the cath lab, putting in an assist device, and reestablishing blood flow to the other organs proves to us that we can make a difference when things are done right."

Quinn is grateful to everyone at Methodist Hospitals who helped in "giving me back to my family."

"I'm living proof that Methodist Hospitals goes over the top in the care of their patients and their patients' family members," Quinn said.

METHODIST **PHYSICIAN** GROUP

Moving forward. Making a difference.

Methodist Physician Group (MPG) is committed to building a network of innovative physician leaders. We are recruiting from across the country to bring aboard primary care physicians, specialists and allied health professionals.

As we move toward population health management and value-based reimbursement models, the goal of MPG is to provide the highest quality care. This will be supported by innovative technologies to help our patients achieve quicker recoveries, in order to maintain the highest possible quality of life. Methodist Physician Group continues to grow, and now represents a wide range of specialties:

- Family and Internal Medicine
- Gynecology and Obstetrics
- Cardiology and Interventional Cardiology
- Neurology and Neurosurgery
- General, Bariatric and Trauma Surgery
- Foot and Ankle Surgery, Podiatry
- Orthopedic and Spine Surgery
- Plastic and Reconstructive Surgery
- Psychiatry
- Sports Medicine
- Hospitalists
- Nurse Practitioners
- Physician Assistants

For more information go to www.MethodistPhysicianGroup.org

Bernadette Aghaji, MD
Internal Medicine

Beatrice Brewer, MD
Psychiatry

Mark Jones, DPM
Foot and Ankle Surgery, Podiatry

Ashish Patel, MD
Spine and Scoliosis Surgery

Henrique Scott, MD
Surgery-General

Raphael Albert, MD
Family Medicine

Angelique Brown, MD
Family Medicine

Mihas Kodenchery, MD
Cardiology

Omar Perez, MD
Orthopedic Surgery and Sports Medicine

Harish Shah, MD
Cardiology

Fadi Alzeidan, MD
Family Medicine

Vijay Dave, MD
Cardiology

Michael Linton, MD
Gynecology

Frank Quint, MD
Family Medicine

Vineet Shah, DO
Surgery-Orthopedic

Otito Anaka, MD
Obstetrics & Gynecology

Nadezda Djurovic, MD
Internal Medicine

Sanjeev Maniar, MD
Neurology

Shashikant Rane, MD
Internal Medicine

Elian Shepherd, MD
Surgery-Spine

Candice Anderson, MD
Family Medicine

Valentin F. Drezaliu, MD
Obstetrics & Gynecology

Isidora Nantes, MD
Family Medicine

Arnita Reed, MD
Obstetrics & Gynecology

James Siatras, DO
Surgery-Bariatric

Adolphus A. Anekwe, MD
Internal Medicine

Venkatrama Garlapati, MD
Cardiology

Thach Nguyen, MD
Cardiology

Reuben Rutland, MD
Surgery-General

George Tsoutsouris, DPM
Podiatry

Andre Artis, MD
Cardiology

Lauren W. Harting, MD
Family Medicine

Paul Nyongani, MD
Surgery-General

Ray Sawaqed, MD
Cardiac, Thoracic & Vascular Surgery

Judson Wood, MD
Surgery-Orthopedic

Alfred Bonjean, MD
Surgery-Orthopedic

Anthony Iwuagwu, MD
Obstetrics & Gynecology

Winifred Oniah, MD
Family Medicine

Susan Schneider, MD
Surgery-Plastic and Reconstructive

Perry Zack, DO
Family Medicine

2016 HIGHLIGHTS: A SPOTLIGHT ON **GROWTH**

CareFirst Merrillville

CareFirst Crown Point

CAREFIRST IMMEDIATE CARE CENTERS ARE LAUNCHED

In an effort to expand care beyond the hospital walls, Methodist in July, 2016, opened its first CareFirst Immediate Care Center at the Sportsplex complex in Crown Point. A second CareFirst location, on Route 30 at I-65 in Merrillville, as well as expanded walk-in primary care hours at the Midlake campus were on target to open in Q1, 2017.

CareFirst offers walk-in access to address acute, non-emergent, non-life threatening issues. The care is much like the attention one would receive from a primary care physician, but is designed to be more convenient and accessible to the patient.

CareFirst facilities are intended to also offer other services, such as radiology, physician offices and physical therapy.

NEW ICUS AND EMERGENCY DEPARTMENT ENHANCE PATIENT CARE AT NORTHLAKE CAMPUS

A new 12-unit Intensive Care Unit opened in the fall of 2016, the first of a three-stage upgrade of the Northlake Emergency Department and ICUs. Scheduled to open in 2017 are the fully renovated ED and a second 6-bed ortho/neuro/trauma ICU near the ED.

The remodeled ICU's 12 rooms are all larger to accommodate extra equipment as necessary as well as daybeds where care partners can stay.

A substantial investment in new technology puts computers at the patient's bedside and nursing pods with full views of the patient rooms have additional monitoring equipment and technology that provides nurses

Renovated ED room

and doctors immediate access to patient information to help facilitate optimum patient outcomes.

HEART FAILURE CLINIC OPENS

The Methodist Hospitals Heart Failure Clinic was launched in the fall of 2016 to help us better meet the special, complex needs of heart failure patients and their caregivers through the use of evidence-based care, education and advanced treatments. The clinic helps patients reduce emergency room visits, prevent hospitalizations and improve quality of life.

COMPREHENSIVE UPGRADE OF DIAGNOSTIC IMAGING EQUIPMENT IS COMPLETED

The fall of 2016 saw the completion of a two-year, $11 million upgrade of all its diagnostic imaging equipment across both campuses.

METHODIST PHYSICIAN GROUP EXPANDS

The Methodist Physician Group made significant additions to its ranks, bringing on 10 new doctors in 2016. A new cardiology practice doubled the size of the MPG cardiology group, specialists in Spine Surgery and Sports Medicine expanded the treatment capabilities of the Orthopedic-Spine practice, and three new primary care physicians joined MPG. In addition, Methodist brought several nurse practitioners and nurse navigators on board to enhance patient care at our immediate care facilities, heart failure clinics and physician practices.

New ICU patient room (Inset – New ICU Nurses Station)

New diagnostic imaging equipment

PATIENT **SPOTLIGHT**

"I'm too young for a stroke… Methodist Hospitals saved my life."

Aubrey Ness

Aubrey Ness never expected the tables to be turned. The 30-year-old Methodist Hospitals Intensive Care Unit nurse found herself being treated at the Southlake campus at which she works.

She had been ignoring persistent headaches for several months, writing them off to a combination of job stress, training for the Chicago Marathon, completing continuing education, and taking birth control pills. But on June 5, she suffered a hemorrhagic stroke.

Suddenly, Aubrey couldn't move her right arm or speak correctly. As her boyfriend rushed her to the emergency room, she thought, "I'm too young for a stroke."

A CT scan revealed Aubrey had suffered a superior sagittal sinus thrombosis, which is a rare, often difficult to diagnose type of clot. In Aubrey's case, multiple tests pointed to her birth control pills as the cause.

Recognized by the American Heart Association and the American Stroke Association for its commitment to stroke care, Methodist Hospitals is uniquely qualified to treat stroke patients. Long-established treatment protocols follow nationally recognized, research-based guidelines based on the latest scientific evidence.

The day after her stroke, Aubrey suffered a seizure due to the large clot in her brain. She was put on life support and doctors transferred her via helicopter to the University of Chicago Medical Center in Chicago for specialized treatment.

Aubrey continued on life support for almost a week. After nearly two weeks in critical care, she was returned to Methodist, where she had to re-learn how to walk and correct her speech with in-patient rehabilitation.

Never forgetting her plans to run in the Chicago Marathon, Aubrey was determined to overcome her challenges. Finally, with two months of rigorous out-patient rehabilitation behind her, she received approval from her doctors to resume her marathon training.

On October 9, Aubrey completed the Chicago Marathon unassisted, pacing herself according to her doctors' direction. She wasn't worried about having medical problems because of the continuous, expert attention she had been receiving from her care team at Methodist.

Sanjeev Maniar, MD, Medical Director of Methodist Hospitals Stroke Program, believes her achievement proves no goal is impossible with a positive attitude.

"The medal I earned at the marathon symbolizes the pride I have in my accomplishments and in the hospital I work for," Aubrey said. "Methodist Hospitals saved my life."

Now, Aubrey cautions others to be mindful of chronic, severe headaches. "Normal headaches are one thing," Aubrey said, "but chronic severe ones need to be checked out."

2016 ACCOMPLISHMENTS IN **PATIENT CARE**

Methodist Hospitals Nurses: Innovative Caregivers Committed to Excellence

A HIGHLY TRAINED STAFF

Methodist is proud of its nurses and provides financial support for their continuing education

- In 2016, 552 nurses had achieved a BSN or above, up from 540 in 2015.
- 131 Methodist nurses were certified in their specialties, up from 98 in 2015.

WORKING TO IMPROVE QUALITY OF CARE AND PATIENT OUTCOMES

In 2016, Methodist nurses led efforts that resulted in:

- 10% or greater reductions in readmission rates for pneumonia, COPD and Total Hip Arthroplasty
- Less than half the predicted number of MRSA infections
- Maintenance of ventilator associated events and catheter associated events within expected ranges
- Significantly fewer C-dif infections compared to the previous year

CONTRIBUTING NEW KNOWLEDGE AND IMPROVEMENTS TO THE PROFESSION

Our nurses are active in professional organizations, with:

- Poster presentations at nursing conferences on:
  - Average Length of Stay for Hip and Knee Surgery
  - The Methodist Hospitals Oncology Institute Survivorship Care Plan Protocol
  - Going Home and Staying Home Safely
- Institutional Review Board-approved research efforts on patient safety, promoting teamwork and innovation and the cancer survivorship care plan protocol

COMMITTED TO DEVELOPING LEADERS WITHIN THE ORGANIZATION

Methodist's Shared Governance program gives nurses a voice and a role in shaping their work environment, with councils focusing on professional development, research, quality outcomes and process and procedure improvements.

DEDICATED TO DELIVERING COMPASSIONATE CARE

Methodist honors outstanding nurses for their skill and caring

Nursing Excellence Awards 2016

Trish Gesin, RN, Nursing Excellence, ICU-2W2, Southlake Campus

Pat Marianovich, RN, Nursing Excellence, Employee Health, Southlake Campus

Natalie Burgos, Outstanding Caregiver, Labor & Delivery, Northlake Campus

Arlene Durr, Outstanding Caregiver, 2W3 – Southlake Campus

Daisy Awards

Jean Herrera, RN, 3W3, Southlake Campus

Kaitlin Vianello, RN, 4West, Northlake Campus

Merrissa Wesley, RN, 4West, Northlake Campus

Ellen Long, RN, 5W2, Southlake Campus

Sophy George, RN, 3W1/Rehab, Southlake Campus

Nicole Aldana, RN, 4 East/Peds, Northlake Campus

PATIENT **SPOTLIGHT**

"I'm so glad I did it. From the way I was before to the way I am now, it's a huge difference. A huge difference."

Trecia Green

After suffering for decades with the consequences of a childhood car accident, Trecia Green found a solution at Methodist Hospitals.

Trecia was a five-year-old passenger in her uncle's car when it hit a tree, crushing her right foot. Instead of performing reconstructive surgery at that time, a doctor put her foot in a cast to heal by itself. Trecia's underactive thyroid compounded the issue, leaving her with a poorly healed foot that would cause problems for years to come.

She sought medical help as an adult in an effort to correct the aftermath of improper healing. But instead of finding the relief she sought, multiple ankle fusions shortened her leg, leading to knee, hip and back pain in addition to a limp.

When she was in her late forties, Trecia learned Methodist Hospitals' Southlake campus offered a procedure to correct foot and ankle deformities. She met with podiatric surgeons Mark Jones and Edgardo Rodriguez and recalls them saying, "We're going to have fun with you."

The surgeons began by removing unneeded hardware from her leg which had been installed during prior surgeries. Because bone is more pliable as it heals, they cut and broke her tibia. Then she was fitted with an apparatus designed to slowly lengthen her right leg.

Throughout the gradual lengthening process, Green was responsible for turning the nuts on the device. In response, her leg grew at a rate of approximately one millimeter a day. The healing process was aided by stem cell injections into the bone.

In less than a year, Trecia was fully recovered and eager to resume one of her favorite pastimes – bowling. Wearing a soft brace on her right foot, she walked with no trace of a limp and was finally pain-free.

Methodist Hospitals continues to perform this corrective procedure in light of their success with Trecia. Dr. Jones eventually hopes to open a deformity correction center with medical residencies and scholarships. Regarding Trecia, Dr. Jones is convinced that her strong motivation to get better made her an ideal surgical candidate.

As far as Trecia's concerned, "I'm glad I did it. From the way I was before to the way I am now, it's a huge difference. A huge difference."

A STRONG **FOUNDATION**

Charitable contributions to the Methodist Hospitals Foundation strengthen every aspect of Methodist Hospitals' commitment to the community.

The generous support of individuals, businesses, foundations and organizations continues to make a difference. A look back demonstrates the growing importance of philanthropy to Methodist Hospitals. Since 2015, charitable support has reached nearly $350,000. In 2015, gifts helped equip the very first Northwest Indiana in-the-process Level III Trauma Center established by the hospital on its Northlake campus. 2016 contributions provided for significant, state-of-the-art equipment to help the smallest of newborns thrive in the Neonatal Intensive Care Unit and, upon discharge, receive free healthcare services in the outpatient Neonatal Developmental Clinic.

The Methodist Hospitals Foundation's mission is to raise charitable funds to help assure that the hospital continues its legacy of providing quality healthcare to the citizens of Northwest Indiana. As such, the Foundation is united in purpose with Methodist Hospitals.

Please join with Methodist Hospitals Foundation in making a difference in the lives of many.

To learn more, call Judy Lindsey, Methodist Hospitals Foundation Executive Director at 219-886-4389.

NICU staff at the 2016 Mardi Gras

The 2016 Golf Outing winning foursome included Matt Doyle (left), Matt Welter, John Lowenstine and Earle Hites.

2016 SIGNATURE CONTRIBUTORS

John W. Anderson Foundation	Premier Supporter
Skanska USA Building	Platinum
Methodist Hospitals Medical/Allied Staff	Platinum
The Times Media Co.	Gold
Chicago Tribune Media Group	Gold
Ronald F. McColly	Gold
Minotti Financial Group	Gold
Carolyn Ribordy	Gold
Prompt Ambulance Service	Gold
Major and Denise Dillard	Gold
Adams Management Services Corporation	Gold
Larry Alt and Associates	Silver
Lamar Billboards	Silver
Vibra Hospital of Northwestern Indiana	Silver
Matt & Geneie Dilts	Silver
MacLennan & Bain Insurance	Silver
Powers & Sons Construction Company, Inc.	Silver
Majestic Star Casino & Hotel	Silver
McDoyle LLC	Silver
Larson-Danielson Construction Co., Inc.	Silver
McColly Foundation	Silver
Hodges & Davis P.C.	Silver
Crothall Healthcare	Silver
Voya Financial	Silver
Ergotron, Inc	Silver
Frank H. Stowell & Sons, Inc.	Silver
Epic	Silver

WHO WE ARE

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Arnita Reed, M.D.
Obstetrics/Gynecology
Steve Simpson, M.D., *Pediatrics*
Mohammad Butt, M.D., *Psychiatry*
Ray Sawaqed, M.D., *Surgery*
Augustine Izah, M.D., *Family Medicine*
Glyn Porter, M.D., *Pathology*
Tulsi Sawlani, M.D., *Radiology*
Choong Yoon, M.D.
Physical Medicine & Rehabilitation
Ronald Hayes, M.D., *Anesthesia*
Michael McGee, M.D.
Emergency Medicine

COMMITTEE CHAIRS

David Ashbach, MD
Leadership Performance Improvement Council
Robert McMahon, DDS
Credentials and Professional Standards
Fadi Alzeiden, MD
Diagnostics and Therapeutics
Hakam Safadi, MD
Medical Education/Research/Library
Surendra Shah, MD
Utilization Management

DELEGATES-AT-LARGE

Adolphus Anekwe, MD
Vijay Dave, M.D.
Sandra Gadson, MD
William Pierce, MD
Reuben Rutland, MD
Kumar Venkat, MD

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Patrick A. Salvi
Chareice White
Emma Greenwood, *Ex-Officio*

FOUNDATION EXECUTIVE DIRECTOR

Judy T. Lindsey, CFRE

FACILITIES

Northlake Campus
600 Grant Street
Gary, Indiana 46402
Midlake Campus
2269 West 25th Avenue
Gary, Indiana 46404
Southlake Campus
8701 Broadway
Merrillville, Indiana 46410
Southlake - Pavilion A
Outpatient Surgery Center
Outpatient Services
101 East 87th Avenue
Merrillville, Indiana 46410
Southlake - Pavilion B
Center for Advanced Clinical Studies
200 East 89th Avenue
Merrillville, Indiana 46410
Southlake - Pavilion C
8777 Broadway
Merrillville, Indiana 46410
Southlake - Pavilion D
Rehabilitation Centers
303 East 89th Avenue
Merrillville, Indiana 46410
Southlake - Pavilion E
Endoscopy Center at IMA
8895 Broadway
Merrillville, IN 46410
Cardiac Rehabilitation
753 East 81st Avenue
Merrillville, Indiana 46410
Home Health Services
650 Grant Street
Gary, Indiana 46402
CareFirst Crown Point
1275 E. North Avenue
Crown Point, Indiana 46307
CareFirst Merrillville
751 E. 81st Avenue
Merrillville, Indiana 46410

METHODIST AT-A-GLANCE

SERVICES

Bariatric Surgery
Behavioral Health Services
Bloodless Medicine
Breast Care Center
Diabetes Center
Emergency Services
- *In-Process Level III Trauma Center*
Endoscopy Center at IMA
Digestive Center
Heart and Vascular Institute
- *Heart Failure Clinic*
- *Cardiopulmonary Rehabilitation*
Home Health Services
NeuroScience Institute
- *Gamma Knife Center*
- *Headache Clinic*
- *Stroke Center*
- *Multiple Sclerosis Center*
Oncology Institute
- *Lung Care Center*
- *Radiation Oncology*
Orthopedic and Spine Care Center
Rehabilitation Services
Sports Medicine
Women's and Children's Services
- *Advanced Obstetrical Services*
Wound Care Center

STATISTICS

Inpatient beds.....582
- Adult.....412
- Pediatrics 20
- Rehabilitation 39
- Adult Psychiatric 16
- Geriatric Psychiatric.....14
- Adolescent Psychiatric 6
- Neonatal 35

Nursery Bassinets 40

PHYSICIANS

Total 581
Active / Associate 389
Other.....96
Honorary 96

STAFF

Total Employees 2,888

VOLUNTEERS

Volunteers 110

AFFILIATIONS

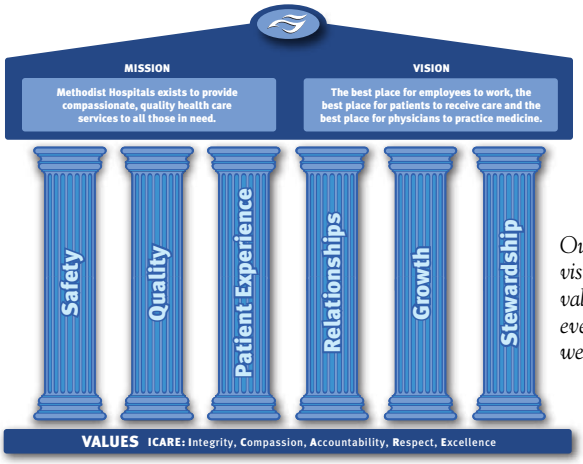
- American Cancer Society
- American Heart Association
- Bears Care Foundation
- Edgewater Systems for Balanced Living
- Gary Career Center
- Gary Literacy Coalition
- Gary SouthShore Railcats
- Indiana Hospital Association
- Indiana State Medical Association
- Indiana University Northwest Campus
- Ivy Technical Vocational School
- March of Dimes
- Multiple Sclerosis Society
- Pink Ribbon Society
- Purdue University Calumet Campus
  - *School of Nursing*
- Purdue University North Central Campus
  - *School of Nursing*
- Valparaiso University
  - *School of Nursing*
- Rosalind Franklin University
- YWCA of Gary

ACCREDITATIONS

- American College of Radiology
- American College of Surgeons Commission on Cancer
- American Diabetes Association
- Centers for Medicare & Medicaid (CMS)
- College of American Pathologists (CAP)
- The Commission on Accreditation of Rehabilitation Facilities (CARF)
- Commission on Accreditation of Allied Health Education Programs (CAAHEP)
- Committee on Accreditation of Educational Programs for EMS Professions (CoAEMSP)
- Health Care Facilities Accreditation Program (HFAP)
- Indiana State Department of Health (ISDOH)
- Indiana State Medical Association
- Indiana Board of Pharmacy
- National Accreditation Program for Breast Centers (NAPBC)
- Nuclear Regulatory Commission (NRC)
- Society of Cardiovascular Patient Care

Methodist Hospitals: A Culture of **Excellence & Engagement**

Methodist Hospitals has built an internal culture characterized by a strong spirit of collaboration, a commitment to excellence and constant connection the passion and purpose of the work we do.



Our mission, vision and values inspire everything we do

The Foundation for this culture is the internalization by all our staff of our mission, vision and values and their adherence, every day in everything they do, of our standards for behavior, the Model of Care and Conduct.

In 2016 strength of our shared culture was reflected in the results of the Employee Engagement Survey, which is conducted every eighteen months. Fully 84% of employees participated in the survey, a very strong response rate that demonstrates the willingness of our employees to let their voices be heard.

Overall, Methodist earned a mean engagement score of 5.11, above the national average and a significant improvement over the previous survey. Reflecting the hospitals' team-oriented culture, one of the top strengths identified by the survey was in the area of employee-management relationships.

Another measure of the strength of our culture is the number of people who come to work at Methodist Hospitals and choose to stay here for many years. Our 2016 Service Awards Banquet, honoring employees who have reached five-year service milestones, honored a total of 385 people who had reached milestones of five and longer years of service, including 35 whose careers at Methodist have spanned 30 years or more. A full house of friends and relatives celebrated the contributions these employees have made to the success of Methodist Hospitals.

At this event we also honor our Employee of the Year, Leader of the Year and Humanitarian of the year for serving as exemplars of our values and vision.

2016 Award Winners (L to R)
Co-Leaders of the Year –
Kimberly Innes and Dena McCormick
Safety Star of the Year – Vesna Ruiz
Humanitarian of the Year – Ona Zilenas
Employee of the Year – Jennifer Kirk

METHODIST
HOSPITALS

Leading the Way to Better Health

Thank you for your support

Our success is made possible by the unwavering support of our community, our physicians, our employees, and our volunteers.

On behalf of the Methodist Hospitals Board of Directors and Administration, thank you for allowing us to continue our mission to provide compassionate, quality health services to all those in need.